

# Frequently Asked Questions on SOCH Application

## [FAQ on DSRC Module](#)

**1. Can I do backdate beneficiary registration and till which date?**

Yes, you can do backdated beneficiary registration. The entries can be one month old.

**2. How to record clinical treatment (STI/RTI and Syphilis)?**

Go to Clinical Treatment  Record Treatment, after that you would have to enter at least 3 character/digit of UID/DSRC code/Beneficiary Name, there would be display list of related beneficiary after that you would have to click on particular name. All basic details will be reflected in given section. After that you can complete clinical treatment.

**3. How to record dispensation of product?**

Go to Clinical Treatment  Ongoing Treatment  Action: just click on view icon, after that you would have to click on follow-up icon  Record Follow-up and do complete dispensation.

**4. How to reschedule the follow-up?**

Go to Clinical Treatment  Ongoing Treatment  Action: just click on view icon, after that you would have to click on Reschedule follow-up icon  enter New Follow-Up Date.

**5. How to update the Pre-ART No. & On-ART status in SOCH system for a beneficiary registered with a TI and taking services of ART?**

If the beneficiary has same UID under DSRC and ART, then his ART details will reflect automatically in DSRC and you do not have to update any details. If you are registering a new beneficiary who is already registered under ART, then while registering the beneficiary select “Linked with Another Centre” option in registration. This will give the same UID for both.

**6. What is the outward referrals?**

Outward referral is when a beneficiary is being referred to any other facility, for example an NTEP or DSRC to avail further services.

**7. What is inward referral?**

Under Inward referral you will be able to see beneficiaries who are being transferred to your facility from another facility/center.

**8. How to refer the beneficiary to TI or NTEP?**

Go to Beneficiary  List of Beneficiaries  Action: just click on edit icon, after that go to Visit Information section and select Yes option under “Is Beneficiary An HRG?” or “TB Symptoms”, there would be display Out Referral Details section.

**9. What happens when a beneficiary is positive for HIV?**

When a beneficiary is reactive during routine screening, it is mandatory to refer the beneficiary to the nearest ICTC Centre to get a confirmatory test done. You can refer the beneficiary to the nearest ICTC Centre under outward referral option.

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**10. How do I upload my Master Line List(MLL)?**

At this moment there is no option to upload master line list in SOCH. You will have to register the beneficiaries individually under add beneficiary tab.

**11. I cannot see product/kits in the dropdown during dispensation. What should I do?**

You should go Inventory  Facility product list menu, to check the availability of required product. If not available, you need to add one first.