

# Frequently Asked Questions on SOCH Application

## [FAQ on EID Module](#)

**1. Who Can add Infant information on behalf of ICTC?**

Lab Technician has rights to record the information of Infant on behalf of ICTC.

**2. How to record information of Infant in SOCH on behalf of ICTC?**

Go to ICTC □ ICTC Selection □ Select required ICTC facility from picklist and just click on GO button. After that you can add beneficiary from “Add Beneficiary” menu/tab.

**3. How to do further process after record information of Infant in SOCH on behalf of ICTC?**

You can collect the samples, dispatch and record the results etc. under ICTC menu/tab such as ICTC □ “Collect Samples”, ICTC □ “Dispatch Collected Samples” and ICTC □ “Test Results(DBS)”.

**4. How Can I get TRF form in SOCH?**

Go to Receive Samples □ Receive List □ Click on Action: “View Batch Sheet”, you can download TRF form against respective beneficiary. On other hand you can also get from Record Results □ Record List □ Click on View: TRF.

**5. How many days back-date can Lab Tech enter “CPT initiation date”?**

Lab tech can enter “CPT Initiation date” till date of birth of Infant.

**6. Can I record backdate sample result and till which date?**

Yes, you can record backdated sample result till Received Sample date. But Approval date will be current date.

**7. How to approve recorded result of the sample?**

EID lab In-charge has rights to approve the test result.

**8. Can Lab In-charge change the result during approval?**

Yes, Lab In-charge can change the test result of the beneficiary.

**9. Can Lab Technician change the result in case of wrong entry?**

No, Lab Technician cannot update the wrongly entered test result. However, the lab in-charge may update the test result before approving it.

**10. Can the Lab In-charge approve multiple test results at the same time?**

Yes, Lab In-charge can approve multiple test result in one go.

**11. How Lab In-charge can see Infant test history?**

Go to “Infant Test Results” □ Infant List → just click on Infant UID.

**12. Who can create new user for existing EID lab?**

Lab In-charge has rights to create new user.