

Frequently Asked Questions on SOCH Application

[FAQ for ICTC Module](#)

1. What is inward referral tab in SOCH?

Inward Referral tab shows the list of beneficiaries, who are referred from other facilities to your ICTC.

2. What is the difference between UID and PID no?

While UID is system generated unique identification number for each beneficiary and is applicable across all facilities, PID is applicable only for beneficiaries registered in ICTC Facility.

3. Why PID is not visible in Inward referrals?

As PID is assigned and valid only at a particular ICTC, if the beneficiary has been referred from another facility, you have to assign a new PID while accepting the beneficiary to your ICTC.

4. SOCH is showing new PID no. for beneficiaries, is it correct and why?

Yes, it is correct. The district codes have been updated on SOCH as per the local government directory and updated district codes. This is applicable for all facilities across India as per the MDDS standards.

5. How to register Pregnant Women from ART in ICTC?

ART center should communicate with ICTC to enter those beneficiary's details who are pregnant or known patient but not registered in SOCH at ICTC Centre. After registration in SOCH system, ICTC can link those beneficiary through UID linkage with ART Centre.

6. Do I need to give DNA Code to every infant on SOCH?

As per NACO guidelines, DNA code is mandatory to be given to every infant registered on SOCH.

7. Can we delete wrongly entered beneficiary after post-test counseling?

No, you cannot delete beneficiary details after post-test counseling.

8. If a beneficiary went to an ART Centre that is different from the referred ARTC, will it be considered as linked? If yes, then where can I see that?

Yes, it will be considered as linked and will be reflected under ART linked tab once he/she is accepted by ART and given a pre ART number.

9. What is the process of registering previously GC female now coming as pregnant woman? Will PID be changed?

You can change the status of female beneficiary from edit functionality under action column in the list of beneficiaries. In this case, PID will not change.

10. Is the procedure for adding partner same as that for adding a new beneficiary?

Yes, separate form needs to be filled up and all the fields will be the same as that for a new beneficiary.

11. How to record the reason - if child does not come for follow up till 18 months or died?

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You have to click on delete option under Action column, there would be open dialog box to enter the delete reason.

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12. If a child tested once for antibody at the age of 6 Months, is any provision to record another antibody testing at 12 and 18 months or in between?

You can collect the samples for Antibody thrice and post the result respectively.

13. How can update TB & Syphilis reports after post-test counseling?

If beneficiary found HIV and referred to ART Centre, you cannot update TB & Syphilis test reports. It would be record at ART Centre.

If beneficiary HIV status is negative, you have to go Due List menu and search the beneficiary and click on retest button to entry test result.

14. How many day backlog entry allow in SOCH system?

There is only 30-day backlog data entry allowed.