Frequently Asked Questions on SOCH Application

FAQ on VL Module

1. **How Can I get TRF form in SOCH?**
    Go to Receive Samples ☐ Click on Action: "View Batch Sheet", you can download TRF form against respective beneficiary. On other hand you can also get from Record Results ☐ Record List ☐ Click on View: TRF.

2. **Can I record backdate sample result and till which date?**
    Yes, you can record backdated sample result till Received Sample date. But Approval date will be current date.

3. **How to approve recorded result of the sample?**
    VL lab In-charge has rights to approve the test result.

4. **Can Lab In-charge change the result during approval?**
    Yes, Lab In-charge can change the test result of the beneficiary.

5. **Can Lab Technician change the result in case of wrong entry?**
    No, Lab Technician cannot update the wrongly entered test result. However, the lab in-charge may update the test result before approving it.

6. **Can the Lab In-charge approve multiple test results at the same time?**
    Yes, Lab In-charge can approve multiple test result in one go.

7. **How Lab In-charge can see CD4 and Adherence percentage of the beneficiary?**
    Go to "Result Under Approval" ☐ View Test Results (Awaiting Approval) –> just click on the name of beneficiary.

8. **Who can create new user for existing VL lab?**
    Lab In-charge has rights to create new user.